



QUALITY POLICY

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Approved By	<i>Armin Schwartrauber</i>	MD / CEO	Date	29.12.2023

Quality Policy

The ultimate responsibility for quality management and continual improvement rests with the Leadership of

BLACK GRAPE TRUST t/a ISOLOGIC

In this respect, we hereby confirm our commitment to our quality management system through:

- Active Involvement and accountability of Leadership
- Aligning quality with wider business strategies to enhance and monitor performance
- Promoting the Process Approach throughout our organisation
- Enhancing Customer Satisfaction by identifying risks and opportunities (Risk-based thinking)
- Setting Measurable Quality Objectives
- Supporting all personnel to achieve quality in their own spheres of activities.
- Compliance with all applicable requirements of the ISO 9001:2015 standard
- Continually improving the quality of our organisation, procedures, products and services
- Top Management hereby confirms the support for the policies and procedures set out in the documentation of the quality management system and urges all employees to conform to their contents.
- This Quality Policy shall be part of the general Induction training for new staff.
- In this respect accredited representatives of an international certification body will be given access during normal working hours to the areas of work relevant to the requirements, provided that prior authorisation has been given by me or my representative.

Date: 29.12.2023

Signature of MD:

Armin Schwartrauber